

- » TELEPHONY APPLIANCE
- » UP TO 10 USERS
- » EMBEDDED FAX, SMS, IVR
- » COMPATIBLE WITH IPBX



QuesCom 200

PRODUCTIVITY BOOSTER FOR SMBS

Dedicated to small enterprises and branch offices, the QuesCom 200 fits easily into your telephony architecture, and contributes to your business success.

Connected to your IP-PBX, it provides new services to reduce your phone bill and improve productivity.

Be reachable all the time, no matter which phone device you use. Combine all your voice, fax and SMS messages in your normal email box.

Solve all your telephony issues and be focused on your business!

Reduce your costs.

The director of a 20 employee small business chose the QuesCom 200 in order to reduce his phone bill.

The cost of landline-to-mobile calls from the company office was slashed by 50%.

As an added bonus, the mobile phones of the sales representatives were integrated with the IPBX and the cost of their calls was reduced by 30%.

Never miss a lead

No calls are missed thanks to the QuesCom 200, which will answer calls outside business hours or when the operator is busy.

A recorded voice welcomes the caller. A short dialogue begins, and the caller is given the option to choose the service or person he wants to reach.

Always be reachable

No need to show several phone numbers on one's business card! A salesman uses One Number for receiving and placing calls and faxes.

All his phones ring simultaneously and he may answer any phone device (office, GSM, home...).

The sales director even replaced his desktop phone by a mobile phone.

Improve fax processing

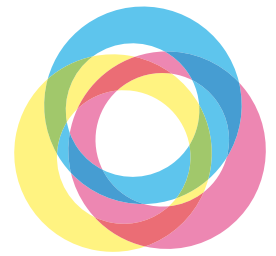
No time wasted waiting by the fax machine. Never miss a fax!

All employees now use their direct phone line as a personal fax number to send and receive faxes from their desktop.

Support mobile workers

The director typically does not spend much time in his office. With the QuesCom 200, he benefits from similar functions to those on his fixed phone by using his mobile phone.

His mobile extension allows him to transfer calls or put them on hold. His mobile phone becomes a mobile extension of the IPBX



Mobility appliance

The QuesCom 200 supports all functions available in the QuesCom software suite for a maximum of 10 users:

- » Mobility services (One-number Voice and Fax, Mobile Extension, Voice messaging, MobiQ software for smartphone...)
- » Fax services (Send and receive fax from a PC)
- » Interactive Voice Responder (IVR)

GSM & SMS gateway

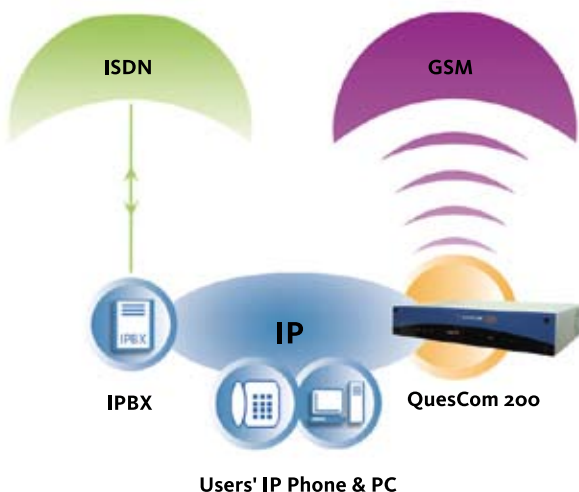
The QuesCom 200 embeds 2 or 4 GSM channels enabling 2 or 4 simultaneous calls to GSM phones.

The QuesCom 200 is also directly connected to IP network & users' PC enabling them to send and receive SMS from a PC.

VoIP connectivity

The QuesCom 200 is IP native & compatible with Voice over IP & Fax over IP (T.38) standards. It enables up to 16 simultaneous VoIP communications. It can interoperate with any H.323 & SIP IPBX.

QuesCom architecture



Technical Specifications

GSM	2 or 4 channels GSM 900-1800 MHz
VoIP	10 simultaneous communications H.323, SIP (CODECs: G711, G723.1, G729a)
Dimensions	238 mm W x 176 mm D x 44 mm H
Weight	Maximum 1,5 Kg
Power requirements	Auto-ranging power supply 100-240 V AC 30 VA per QuesCom 200
Compliance	CE Marking
Local network	Ethernet 10/100 Mbps TCP/IP protocol

Options

Software packs	One Number for Voice and Fax One Number for Mobility and Convergence
-----------------------	---

GSM Routing Technology

<p>Convergence QuesCom 200 allows businesses to migrate smoothly to new FMC technologies (Fixed Mobile Convergence). All communications (fixed, mobile, fax) and services are centrally managed and delivered uniformly to all users.</p>	<p>Interoperability QuesCom 200 connects to any H.323 & SIP IPBX and to IP network. QuesCom 200 can connect to a VoIP provider through a VoIP Trunk.</p>	<p>Administration QuesCom 200 is plug and play. The web interface allows user-friendly administration of the gateway and user accounts and controls your communications.</p>	<p>Back-up system QuesCom 200 is a true back-up system for the enterprise telecom network. For example, if access to the VoIP operator access is interrupted, the QuesCom 200 can provide a failover link to the GSM network.</p>
--	---	---	--